

## What our customers are saying:

### **A letter sent to the Wellington Mayor:**

Hello Madam Mayor,

I have just used the Sustainability Trust services funded by the City Council. I found the service very good and unbiased. I wish to convey this to the Council but without knowing to whom to send my feedback I have started at the top of the organisation in the hope it filters down to those responsible for the program.

I guess not many may bother to offer feedback, but with a service that gives good correct information without pushing sales it is an invaluable help in knowing which direction to future proof our home. I believe a worthwhile use of rate payer money.

I stumbled upon the Trusts website by accident after having very biased advisers push their products on the basis of advice. It has been eye opening and changed the direction of our focus. I hope this service remains for some time to come.

Thank you to those responsible in Council for a successful service.

Regards, Doug, from Tawa

### **Catriona, from Miramar**

We've been very impressed with Sustainability Trust the whole way through this process. You've given good advice, good follow-up information, and good support around getting everything booked in.

### **Tamar, from Kelburn**

Incredible and useful service, and a thorough and very nice assessor. It's a fantastic service and I'm telling everyone about it.

### **Megan, from Ngaio**

You guys are awesome. Dedicated, passionate, effective. Keep up the good work!

### **Christine, from Khandallah**

Your team of hardworking young guys have just finished insulating our ceiling and lining our basement. They have done a wonderful job and were quick, clean, efficient and lovely to meet.

### **Samantha, from Taita**

I didn't expect it would be so much warmer! On the first night, I had to turn the heater off in my daughter's room as she got too hot. Thank you so much for doing this for us.

### **Justin, from Johnsonville**

I recently had Jonny's team undertake a home energy assessment at our place. Our power bill has already come down and the house is warmer, with fewer draughts.

**Book a free assessment 0508 78 78 24**  
Supply & install insulation, heating, ventilation,  
LED lighting, solar panels

  
**SUSTAINABILITY TRUST**

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### **Pamela, from Wilton**

Most impressed by everyone who dealt with my home's insulation. You guys come highly recommended.

### **Wendy, from Waikanae**

I wanted to say how grateful I am for your wonderful service and how much I appreciate it. I can certainly notice the difference, even in this cold weather.

### **Eva, from Highbury**

I am very happy to be producing renewable energy in these times when we really need to phase-out fossil fuels. Sustainability Trust have been great to work with.

### **Rosemary, from Khandallah**

Thank you for your excellent advice and very comprehensive Action Plan. Sustainability Trust deserves to be highly recognised for what it's doing.

### **Rebecca, from Paparangi**

The insulation in my house has made an amazing difference and my plumber (who crawls under a lot of houses) said it is the best job he has ever seen.

### **Anna, from Berhampore**

I would like to offer my sincere thanks to you all. The people you sent were very polite and did a fine job and I am very grateful.

### **Justin, from Berhampore**

Thanks very much for the visit and excellent advice. We're really keen to get our home as comfortable and energy efficient as possible and this information helps a lot.

### **Terry, from Newlands**

I really appreciate what you did for us and the speed with which we got stuff done. As a result Angie has not got sick once. Thanks for your awesome support and the work you did.

### **Viv, from Ohariu**

Many thanks for your help. The house is toasty warm and we are very happy.

### **Beth, from Khandallah**

The house is much easier to heat and our power bill is down by \$200! I'm sure the lights and insulation are playing a role in that.

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